

Abound Systems Professional Services can be engaged to provide guidance on the initial design and architecture of mobile solutions, assist with upgrade management, or manage new infrastructure or application development projects.

Professional Service Offerings

BlackBerry Infrastructure Assessment

Infrastructure Assessments provide the customer with a complete review of the BlackBerry® Enterprise Solution implementation, including locations, number of servers, IT policies, and more. This service provides detailed reporting on what falls within accepted guidelines, what could and should be changed, and what can be done to improve the BlackBerry Enterprise Solution.



BlackBerry Support Services

Abound Systems provides an annual support program for your organization's BlackBerry deployment regardless of the size and complexity of your deployment. We provide 3 levels of Technical Support Services for Enterprise, Small and Medium business. For Enterprise business Abound Systems provides the ability to customize your support services that grows with your organization. You'll have access to features like Health Check Services, Change Management Planning and onsite visits from technical support experts to help with the stability of your BlackBerry solution.

Migration/Upgrade Planning & Deployment

Migration and Upgrade Planning provides best practices when designing and implementing a switch-over to a new platform, or upgrading to the latest BlackBerry Smartphone or BlackBerry® Enterprise Server software. This service provides proven methods and tools to accelerate the migration and upgrade process, while minimizing the possibility of errors. By the end of the initial Migration and Upgrade Planning session, the customer will have comprehensive methods for meeting their current needs, while being fully prepared to address future upgrade needs, as they arise.

Mobile Application Services

BlackBerry Application Mobilization (BAM) is a **customized application capability** by Abound Systems Professional Services designed to deliver a mobile solution that allows for a quick, easy and efficient extension to network application, on the go.

Application Development/Integration - Whether the design includes services such as BlackBerry browser, BlackBerry Mobile Data System (MDS), Rapid Application Development (RAD) or Java application development, our proven methodology provides the guidance to meet these enhanced needs and integrate it into the environment without disruption.